

Privacy Policy

About RadiologyInfo.org

RadiologyInfo (hereafter "the website", "we") is the public information resource developed by health care professionals in collaboration with patients. It is sponsored by the Radiological Society of North America (RSNA) and the American College of Radiology (ACR).

You can contact us at:

RadiologyInfo
c/o Radiological Society of North America
820 Jorie Boulevard, Suite 200
Oak Brook, Illinois 60523 USA
radiologyinfo@rsna.org ([http://www.radiologyinfo.orgmailto:radiologyinfo@rsna.org](mailto:radiologyinfo@rsna.org))
Telephone (U.S. and Canada): 1-800-381-6660
Telephone: 1-630-571-2670

For the purposes of European Union (EU) data protection law (in particular the General Data Protection Regulation, or "GDPR", and its implementing laws at national level in the EU), we are controller of the processing of Personally Identifiable Information (PII), we describe in this Policy.

About this Privacy Policy

This Privacy Policy details how we process PII, including the personal data of individuals residing in the EU and the European Economic Area (EEA) when they interact with the website.

In principle, RadiologyInfo:

- Collects, uses and stores the minimum amount of personal data that is necessary for one or more legitimate business purposes and to comply with legal obligations.
- Limits who has access to the personal data in our possession to only those who need it for legitimate business purposes.
- Protects personal data through physical and technical security measures tailored to the sensitivity of the personal data we hold.
- Communicates with our employees, customers, suppliers, business partners and others about how we intend to use personal data in our day-to-day operations.
- Takes reasonable steps to ensure our personal data is accurate and up-to-date.
- Integrates privacy in the design of our activities and projects that involve the use of personal data.

If you are based in the EU or the EEA and you are interacting with the website, then the related processing of your personal data is governed by the General Data Protection Regulation (GDPR) and its implementing national laws.

Information we gather

We recognize personal data as any information related to an identified or identifiable individual. Depending on the context of your

interactions with RadiologyInfo, we collect and use different types of personal data from website visitors, members of RSNA and ACR, and others that interact with us.

Types of information we collect:

- **Contact Us and Feedback forms:** If you submit feedback or an inquiry, you will be required to enter your email address.
- **"News and Updates" subscription form:** Contact information submitted via the "News and Updates" subscription form.
- **Information collected automatically:** there is other information that we collect automatically when you visit our site through the use of cookies or similar technologies, such as your IP address, browser type, access times.
- **Medical Advisors:** Personal data (name, organization, and personal contact information, including email address) of our committee members and medical advisors when they participate in committee activities and our Annual Content Review.

Why we process your personal data

The purposes for which we collect and use your personal data may vary depending on the type of relationship you have with us, such as if you are one of our members, medical advisors or a website visitor.

See below how we use your information:

- We process personal data of our committee members and medical advisors when they log into their online accounts for the purpose of reviewing website content.
- We process personal data of our committee members and medical advisors in the context of developing website articles.
- We process personal data of committee members regarding our events and projects for the purpose of organizing the same.
- We process personal data in the context of marketing activities for the purposes of marketing the website and of communicating with our committee members, medical advisors, and website visitors.
- We process personal data of our committee members, medical advisors and website visitors to better discern and serve their needs and improve the website.
- We process personal data in the context of videos and photos that we maintain, for the purposes of informing RSNA and ACR members and the public about our activities.
- We process personal data collected through cookies placed by our website to support the operation of our website and to analyze the traffic patterns on our site so as to provide better service to visitors and members. *See our Cookie Policy for more information (<https://www.radiologyinfo.org/en/info/about-cookies>) .*
- We process personal data to maintain professional day to day business operations with our partners and vendors.
- We process personal data (images and video) to promote and inform RSNA and ACR members and the public about our activities and events.
- For archiving purposes according to our internal regulations as a nonprofit membership organization.

We process personal data to comply with laws and enforcement requests, to enforce applicable agreements and policies for our services, to prevent fraud, and to comply with all applicable laws; including tax and other local regulations.

Our policy towards children

Our "RadInfo 4 Kids" page is directed to children.

- **We require parents to provide personally identifiable information and/or stories, videos or other materials for "RadInfo 4 Kids."**

Disclosures to Third Parties

At times, RadiologyInfo engages third party contractors, service providers, and other vendors to help us accomplish our business objectives. There are other circumstances where we are required by law to disclose personal data to third parties such as public bodies or judicial authorities.

- We occasionally engage third party contractors to conduct usability testing and/or focus groups and to assist us in creating content.

If the engagement involves the transmission of personal data, we require the service provider to treat that data consistent with this Policy. A contract to protect the personal data is executed before any data is disclosed, if that vendor will process personal data of individuals in the EU/EEA on our behalf.

RadiologyInfo may also disclose information in special cases when it has a good-faith belief that such action is necessary to: (a) conform to legal requirements or comply with legal process; (b) protect and defend our rights or property; (c) enforce the Website Purpose/Terms of Use (<https://www.radiologyinfo.org/en/info/about-terms-of-use>) ; or (d) act to protect the interests of our users or others. Occasionally RadiologyInfo may be required by law enforcement or judicial authorities to provide personally identifiable information to the appropriate governmental authorities. We will disclose such information upon receipt of a court order or subpoena in cooperation with a law enforcement investigation. RadiologyInfo reserves the right to report to law enforcement agencies any activities that we in good faith believe to be unlawful.

Your European privacy rights

If you reside or otherwise find yourself in the European Economic Area (EEA), RadiologyInfo is committed to process your personal data lawfully and facilitate the exercise of your rights granted by the European General Data Protection regulation (GDPR). You can contact us at any time to discuss your privacy concerns.

Legal basis for data collection and use:

We only collect and use personal data when there is a fair and legal basis for its collection and use; for instance, when the collection of personal data is necessary to respond to a user's inquiry, to meet our legitimate interests to send marketing material, to comply with legal obligations or when we have your authorization. See below the legal basis for each collection:

- Marketing activities: consent for email marketing
- Business information: necessity to link to the website and/or become a website Affiliate
- Videos and photos: legitimate interest for informational and educational activities with consent to use specific images and video
- Information collected automatically: consent

Privacy rights under the European regulation:

Transparency and the right to information: we provide notice to RadiologyInfo committee members, website users and other third parties who interact with us of how we use personal data in our day-to-day activities at the time of collecting personal data, or as soon thereafter as possible. We also publish this privacy notice for a greater transparency.

Right to access, rectification, restriction of processing, erasure, and data portability: if you are based in the EEA we provide you with access to your own personal data. In addition, we will rectify your personal data when it is incorrect or inaccurate, and we will ensure the right to erasure, portability and to restriction of processing when these rights are not incompatible with other legal obligations.

Right to object and withdraw consent at any time: for all marketing materials, you can opt-out anytime, and free of charge. The right to object for other processing activities will be balanced to ensure that it is not incompatible with local regulations or our legitimate interests. These requests should be submitted as follows:

- Opt-out of marketing communications: you can opt-out anytime by following the opt-out instructions in our commercial e-mails or contacting us (<http://www.radiologyinfo.orgmailto:radiologyinfo@rsna.org>) .
- To exercise the rest of your rights: you should send a communication in writing to:

RadiologyInfo Privacy
c/o Radiological Society of North America
820 Jorie Boulevard, Suite 200
Oak Brook, Illinois 60523 USA

In order to fulfill this request, we may require you to provide us information to verify your identity and specify your request. We will attend to your request in a timely manner within 30 days after receiving your request. If for any reason we need to extend this period of time, we will contact you.

If you are not satisfied with our response, you have the **right to lodge a complaint with a supervisory authority** of your habitual residence, place of work or place of the alleged infringement.

International transfers of personal data

If you are located outside the United States and you interact with our website or provide us personal data, then your personal data may be transferred to the United States.

We transfer your personal data to the United States whenever you interact with us.

The US has not sought, nor obtained adequacy status from the European Union. The EU-US Privacy Shield framework obtained an adequacy decision. The level of protection of your personal data is not deemed equivalent to the one in the EU, unless the receiving organization is self-certified under the EU-US Privacy Shield or implements other approved transfer mechanisms. As a not-for-profit organization, we are not able to adhere to the EU-US Privacy Shield Principles, nor implement other transfer mechanisms.

We transfer your personal data on the basis of the derogations in Article 49 GDPR, particularly:

- **Necessity to enter and for the performance of a contract** for information to participate in our events; for processing personal data of our committee members and medical advisors to maintain their relationship with our organization and to provide them services including when they log in to their member accounts.
- **Explicit consent**, for email subscribers and certain processing in relation to organizing events - such as storing photos, and marketing activities.

As for safeguards to your personal data, we directly apply the GDPR provisions to your personal data. As a matter of principle, we do not engage in any onward transfers regarding your data, beyond the access that our processors have to your data. We select carefully our processors and we require that they provide equivalent safeguard mechanisms.

Data security

RadiologyInfo is committed to the security, confidentiality and integrity principle. We take commercially reasonable precautions to keep all information obtained from our members, medical advisors, and online visitors secure against unauthorized access and use and we periodically review our security measures.

Security measures:

We use identification and authentication processes to insure that access to PII is limited to RSNA and ACR employees and RadiologyInfo committee members who require it. Offsite access to sensitive information requires the use of a VPN. When

compiling statistics, we anonymize data and report on aggregate measures. We employ encryption technology to protect data at rest and in transit.

You should be aware, however, that "perfect security" does not exist on the Internet, and third parties may unlawfully intercept or access transmissions or private communications. This site contains links to other sites. While RadiologyInfo strives to link only to sites that share our high standards and respect for privacy, RadiologyInfo is not responsible for the privacy practices employed by other sites.

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Retention periods

RadiologyInfo applies the storage limitation principle in order to retain personal data in our records only for the length of time required to fulfill the purpose for which the data was collected.

According to our retention policy

We only keep personal data in our records as long as they are necessary for the purposes they have been processed. The retention period depends on the context in which we process data, for instance:

- **Contact Us and Feedback forms:** The text of your feedback/inquiry will be stored indefinitely but we will delete the email address associated with it after 120 days.
- **"News and Updates" subscription form:** Maintained unless/until unsubscribed.
- **Email:** After we have responded to your email, the content will be deleted or archived depending on the nature of the inquiry. The associated email address will be deleted after 120 days.

Changes to this policy

We reserve the right to modify this Privacy Policy at any time. We will duly inform you of any changes.

RadiologyInfo may occasionally update this privacy statement and other statements referenced by it as new services and programs are introduced.

These changes will be notified to you via an email communication and/or by placing a prominent notice on the website. The time stamp you see on the policy will indicate the last date it was revised.

Disclaimer

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